

NEWS **Beaumont Medical Group**

October/November 2017

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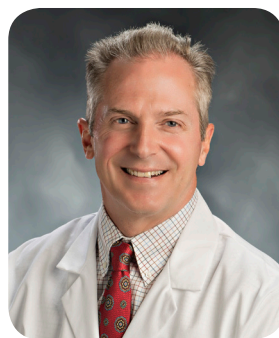
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From the Chief Medical Officer Join me in supporting the Spirit of Giving



David Wood, M.D.

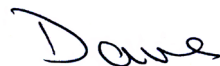
It's the time of year when I ask you to join me in supporting Beaumont through the Spirit of Giving Campaign. This campaign is a system-wide initiative to raise money for patient care needs, research and education.

Each of us can make a difference through our participation. As physicians, we are members of the Beaumont Health team and are encouraged to contribute, not just our time and talent, but an investment of a financial contribution. I invite you to join me in making a generous donation to the campaign. I am looking for 100 percent participation from employed physicians, and hope I can count on your support.

It's easy to give and there are many areas to support. You may also wish to give to an area not listed that is close to your heart. Please feel free to write in the fund number of the program you'd like to support.

If we are to be the best and provide the best care to our patients, we must invest in the health system. It's up to all of us. A gift of any amount is appreciated and recognized. I truly appreciate all that you do to provide compassionate, extraordinary care for our patients. I hope I can count on your support for this year's Spirit of Giving Campaign.

John O'Rourke, the Foundation's lead for the campaign, will be happy to assist you and answer any questions you may have. He can be reached at 313-586-5342.



David Wood Jr., M.D.
Executive Vice President and Chief Medical Officer, Beaumont Health
and Interim President, Beaumont Medical Group

Share your good news and great ideas in BMG News. Contact Deborah DePue, physician marketing and communications manager, at: Deborah.DePue@beaumont.org so we may include your news or ideas in a future issue of BMG News.

Mandatory influenza vaccinations now available

To better ensure the health and well-being of the Beaumont team, patients and families, a flu vaccination is required for all employed physicians, and those with active hospital clinical privileges and their advanced practice professionals/providers – unless a medical or religious contraindication exists.

Vaccination clinics are scheduled across Beaumont at various locations. We are also working to have vaccines available at upcoming general medical staff meetings. Calendars with flu clinic locations, dates, times and consent/declination forms can be found on the Beaumont Health intranet: <http://intranet.beaumonthealth.org/Departments-Services/Human-Resources/flu-vaccinations/>

What you should know:

- If receiving a flu vaccine at a hospital, an online consent form will need to be completed first. Physicians will need to have their Doctor ID and NPI numbers available.
- Medical staff members may obtain a vaccination anywhere, but they must provide the appropriate Medical Staff Affairs office with all required documentation on or before Dec. 15, or sooner if requested by your hospital CMO.
- Those who do not receive the vaccine because of an approved medical or religious contraindication will be required to wear a mask when performing patient care during flu season, usually mid-November through April.
- Beginning in November, Medical Staff Affairs will send reports to physician leaders at each hospital to identify



those who have not obtained a vaccination.

Like last year, the following actions will be taken for those who are not compliant:

- Physicians will receive multiple warnings via their Beaumont email and other forms of communication that the vaccine requirement has not been met prior to the Dec. 15 deadline.
- Failure to obtain a flu vaccine or submit the declination form by Dec. 15 will result in loss of access to patient charts within Epic/oneChart.
- Medical Executive Board/committees may take further actions, including administrative suspension, until physician has met the requirement.
- Medical conditions for which the vaccine is contraindicated include:

anaphylactic hypersensitivity to components of the vaccine, prior history of Guillain-Barre syndrome or other serious side effects associated with influenza vaccine administration. Requests for medical exemptions should be documented in writing by a note from the individual's personal physician and sent to Employee Health Services.

For those requesting a religious exemption, Human Resources may request supporting information from the employee to verify that the religious belief is sincerely held and precludes the employee from receiving the influenza vaccine.

Your support is much appreciated and necessary in keeping our patients, employees and colleagues safe from influenza.

Changing roles, new faces strengthen BMG team

BMG welcomed three, strong leaders to fill key roles.

Meghan McInnis, vice president, Primary Care

Meghan McInnis, director, Primary Care, is transitioning to vice president, Primary Care over the next few months, taking on the role from Theresa Peters who will be retiring. Meghan will work collaboratively with leadership to oversee the primary care network and academic primary care practices across the system. Meghan brings to the position 20 years of progressive experience in health care administration, including medical group, health system, health plan and provider network operations.

She has a Master of Business Administration–Executive MBA in Healthcare from Oakland University and was awarded the Advisory Board Fellowship, an 18-month program designed to develop senior leaders of health care organizations to effectively advance their organization’s mission-critical initiatives.

Stonish Pierce, FACHE, vice president, Specialty Care

Stonish Pierce, FACHE, joined the BMG team as vice president, Specialty Care, where he will oversee specialist employed physician practices and clinical operations. Coming from Chicago-based Presence Health, the largest Catholic system in Illinois, Stonish most recently served as regional chief ambulatory, ancillary and business development officer for this comprehensive system of 11 hospitals, 27 senior facilities, nearly 100 clinics, home health, a medical group, an accredited university and numerous outpatient services.

He earned his Bachelor of Science in Kinesiology and his Master of Health Administration degrees along with a graduate certificate in ambulatory care management, all from the University of Southern California. He is board-certified in healthcare management and a Fellow of the American College of Healthcare Executives.

Mary Stahl, director, Population Health and Payor Quality

Mary Stahl joined the team as BMG system director, Population Health and Payor Quality. In this role, Mary will work with the BMG administrative and physician executive team to provide strategic direction and oversight for BMG’s population health, payor quality and value-based initiatives across the medical group for both primary care and specialty. She will lead efforts to support the multiple commercial and governmental value-based programs. This role is key to continue our efforts to support Clinical Practice Transformation.

Mary brings more than 25 years of health care leadership experience, including program development, planning and key organizational initiatives. Most recently, Mary was the director of Quality Improvement and Clinical Outcomes for the Oakwood Accountable Care Organization, LLC.

Mary has a Master of Science from the University of Detroit and her Bachelor of Science in Nursing from Wayne State University.

Updated policies for BMG

Two new policies have been added to the BMG: **Documentation Of Assessment and Screenings Policy** and the **Outpatient Practice Epic Downtime Policy**.

Please take note of the new guidelines and expectations for the completion and documentation of assessments and screenings across the Beaumont Medical Group. All BMG practices will complete and document the approved screenings and assessments within the Electronic

Medical Record’s (Epic/*oneChart*) distinct data fields, as applicable to patient populations and specialty settings, by the noted discipline.

Screenings may be performed by a medical assistant. Positive screenings will be assessed by a licensed health care worker, such as a registered nurse or advanced practice provider, and provider.

The purpose of the **BMG Outpatient Practice Epic Downtime Policy** is to

ensure continuity of care and patient safety in the event of an Epic/*oneChart* system downtime. If the *oneChart* system experiences downtime/slowdown for any length of time due to hardware, software, connectivity, power failure or outage, the attached procedure will be followed along with the use of the standard linked documents across the BMG.

To view all up-to-date Beaumont Health policies, please go to the Beaumont Health intranet - Documents Tab – Policies and click the link to PolicyTech.

Beaumont Physician Leadership Academy graduates class of 2017, opens enrollment for 2018

One of the best things physicians can do is seek ways to be more effective in their practices, their career and with their patients and colleagues. The Beaumont Physician Leadership Academy gives Beaumont physicians that opportunity.

The academy, which is free for all Beaumont physicians, meets once a month from February until October, where physicians learn things from how to market in the health care field to common business leadership tools.

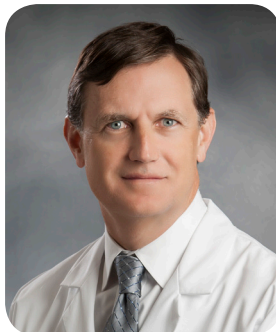
“BPLA is great for any physician who hopes to advance at Beaumont,” said David Walters, D.O., senior vice president, Beaumont Health Physician Partners. “Many consider it an advantage over individuals who haven’t gone through it who are applying for leadership roles within our system.”

This year, the academy graduated 26 fellows.

As part of the academy, physicians participate in a project where they form a teaching module for other physicians. Michael Burry, M.D., one of the fellows from this year’s group, created a module introducing doctors to patient and family-centered care.

“I think as a whole, we have gotten away from focusing on patients and their family in health care,” said Dr. Burry. “Sometimes, we focus too much on tests and not on the actual patients. I’m hoping this can get us away from that.”

Dr. Burry’s project comes at a good time for Beaumont, as we work to become the national leader in patient and family-



David Walters, D.O.

centered care by 2022. According to him, the concept is one that isn’t going to disappear from health care any time soon.

“It doesn’t just end here,” he says. “We will continue our work on this project, and introduce more and more physicians to all the benefits that patient and family-centered care brings with it.”

Having the chance to bridge the gap between patient care and leadership in the workplace is why Dr. Burry decided to participate in the physician leadership academy – the same thing that Dr. Walters hopes will entice more doctors to join in 2018.

“BPLA will allow clinicians to enhance their effectiveness as leaders to better serve our patients, our communities and our colleagues,” said Dr. Walters. “It gives them the tools they need to understand the art of balancing patient care and administrative work – which will allow them to transform into leaders at Beaumont.”

Any physician interested in joining BPLA can learn more by visiting the academy’s webpage: www.beaumont.edu/bpla. Open enrollment will close on Friday, Nov. 10.

“We hope more physicians choose to apply to the leadership academy,” said Dr. Walters. “It’s a great way for them to develop leadership skills that can be used outside of the examination room.”

More BPLA information

Does the Beaumont Physician Leadership Academy sound interesting? Check out the links below for additional information.

[BPLA Syllabus](#)

[BPLA 2018 Class Schedule](#)

[BPLA Memorandum of Mutual Commitment](#)



Go blue!

BMG data showing uptick in quality of care

As a physician, it's important to know that you, your staff and the hospital where you admit are providing high-quality care. But, how do you know where you stand?

Wendy Chandler, RN, MSN, director, Quality, Patient Safety and Accreditation for the Beaumont Medical Group has some good news. "We track quality measures and assign a color to them, so at quick glance, we know the status of each measure," she explained.

Measures below 50th percentile are "red," measures between the 50th and 75th percentiles are "yellow," measures at target or above the 75th percentile are "green," and measures above the 90th percentile are "blue."

"In March, we had 10 measures in the 'red,' which is below the 50th percentile. However, after we implemented a few key actions, we are happy to report that as of the beginning of August, we only have seven measures in the 'red.'"

The increase in performance is directly attributed to three specific initiatives put into place between March and August.



Wendy Chandler, RN, MSN

Data mining by the panel management team is performed to look for documentation of quality measures.

"The panel management team has been looking for data we can record that might have been documented in progress notes or other non-distinct data fields in the EMR," said Wendy. "The data related to completed measures is entered into the Health Maintenance section of the EMR." An outreach program which identifies patients with true gaps in care (open quality measures) — such as mammograms, colorectal cancer screenings, diabetes measures, etc., was established. The program includes

sending letters, notices in myBeaumont Chart and making phone calls to get the patients into their physicians' offices to get those gaps in care closed. Numerous fixes and optimizations to the EMR were made, so data can be recorded more accurately.

In addition to three measures pulling out of the "red," six measures improved in five months. "All the initiatives we put into place have directly affected our scores," said Wendy. "We need physicians to help by documenting in distinct data fields. It's very important to document the excellent care we provide, so we can have our scores reflect the data in the medical record."

While enhancements will continue for Epic/oneChart, Wendy's team has more plans to help quality scores improve. "Our next move is to pilot an outbound call center with a few of our BMG practices. The outbound team would go into the medical record to search for gaps. If they find one, the team will contact the patient to schedule an appointment while on the phone."

BMG Eagle Eye: Amy Hogan, RN

Amy Hogan, RN, from the Family Medicine Center, Beaumont, Troy, created a QSR of her concern regarding the current workflow for ordering and documenting medications that are stocked and administered in the office. Examples of these frequently administered medications include ibuprofen tablets and acetaminophen suspension.

She pointed out that there were no orders available for office-administered medications and that the medication administration had to be documented in a nurse's note. So, Amy opened an IT ticket suggesting that the current process for documenting office-administered medications would be improved by creating specific orders for providers.

Pharmacy worked with IT to create a list of dozens of office-administered medication orders to be built in Epic/oneChart based on Amy's request. These new orders are now available in oneChart and the ordering process mirrors existing workflows at the practice.

Congratulations, Amy!

Federal forgiveness of student loans now available

As a full-time employee of Beaumont Health, you may qualify for having your student loans forgiven through the federal Public Service Loan Forgiveness program. To support you managing your student loans, and ensuring you are meeting the PSLF eligibility requirements, a centralized webpage provides additional information and details.

According to the U.S. Department of Education, you may qualify for the PSLF program if you meet the following criteria:

- Hold non-defaulted loans under the William D. Ford Federal Direct Loan Program
- Have made or are making 120 qualifying monthly payments under a qualifying repayment plan while working full-time (greater than 40 hours) for Beaumont Health or another qualified employer

Please visit the [Federal Student Aid](#)

[website](#) for more detailed information on eligibility criteria.

If you have student loans, and believe you may qualify for the PSLF program now or in the future, we recommend the following next steps:

- Visit the Beaumont [Pay and Benefits Resource Center](#) website at <https://payandbenefitsresourcecenter.com/> for more detailed information on the PSLF program
- Complete the certification form provided on the benefits web page. You should submit the Certification Form each year while you're making your qualifying payments to ensure you are meeting all program requirements.
- Section 1 and 2: Complete with your personal information.
- Section 3: The certification form has a partially completed Section 3 with Beaumont information. Please

complete the remaining items with your personal information.

- Section 4: Submit your form with Sections 1-3 completed to TuitionReimbursement@Beaumont.org. An HR representative will complete section 4.
- Once you've received your completed form from HR, mail or fax it to the address provided on the form.

Please note that there is ongoing uncertainty with the Public Service Loan Forgiveness program. Beaumont is monitoring the status of PSLF, and will provide updates on our Pay and Benefits Resource Center website, as necessary.

Beaumont is proud to be a non-profit organization and qualifying employer for the Public Service Loan Forgiveness Program and committed to supporting you in managing your personal finances, including student loan debt.

From the Chief Medical Officer Leadership change coming to Beaumont

It is with mixed emotions that I announce the departure of Laura Glenn, senior vice president and executive director of Beaumont Health Physician Partners, effective Nov. 10. Laura has the opportunity to lead the physician network at Munson Healthcare, based in Traverse City, Mich. This role will allow her to continue to develop her career, experience another health system and move closer to her family.

Laura started her career at Beaumont as an administrative fellow and has progressed through various leadership roles during her 11 years here. Before the creation of Beaumont Health, she served as the chief operating officer of the founding Beaumont Medical Group where she was instrumental in both establishing BMG as a multispecialty physician group, and growing the group by more than 50 percent in just four years.

Since 2015, she lead the integration of the three founding medical groups for Beaumont Health including establishing the Management Council, creating an integrated physician and operational leadership team and developing our population health and MACRA strategies.

Laura has been a respected and trusted colleague and will be missed. We wish Laura and her family great success as they embark on their new adventure in Traverse City.



Laura Glenn

Dave

New to the Beaumont Medical Group: March 1- Aug. 31, 2017

Muhammad Arshad, M.D.	Pathology: Anatomic and Clinical	Dearborn
Jeanne DeBono, M.D.	Laborist	Dearborn
Denise Kirsch, M.D.	Infectious Disease	Dearborn
Stephen Welch, D.O.	Surgery: Trauma	Dearborn
Annie Craib, D.O.	Family Medicine (without OB)	Farmington Hills
Abigail DeLand, D.O.	Family Medicine (without OB)	Farmington Hills
Rodwan Fadlallah, M.D.	Pediatrics: Internal Medicine	Farmington Hills
Britani Marshall, M.D.	Family Medicine	Farmington Hills
Krikor Arman, M.D.	Surgery: General	Grosse Pointe
Elise Bognanno, M.D.	Family Medicine (with OB)	Grosse Pointe
Ajaz Banka, M.D.	Endocrinology/Metabolism	Royal Oak
Stephanie Biedny, D.O.	Geriatrics	Royal Oak
Neal Blatt, M.D., Ph.D.	Pediatrics: Nephrology	Royal Oak
Michael Burla, D.O.	Emergency Medicine	Royal Oak
Lauren Cameron Comasco, M.D.	Emergency Medicine	Royal Oak
Barbara Ducatman, M.D.	Pathology: Anatomic and Clinical	Royal Oak
Basad Essa, M.D.	Neurology	Royal Oak
Chirag Gupta, M.D.	Ophthalmology: Corneal and Refractive Surgery	Royal Oak
Brett Holmes, D.O.	Hospitalist: Internal Medicine	Royal Oak
Kausar Jabbar, M.D.	Pathology: Anatomic and Clinical	Royal Oak
Steven Joseph, M.D.	Emergency Medicine	Royal Oak
Shabana Kalladi Puthanpurayil, M.D.	Pediatrics: Endocrinology	Royal Oak
Scott Keeney, D.O.	Hospitalist: Internal Medicine	Royal Oak
Suleiman Kojan, M.D.	Neurology	Royal Oak
Whitney Minnock, M.D.	Emergency Medicine	Royal Oak
Justine Nasr, M.D.	Hospitalist: Internal Medicine	Royal Oak
Dan Nguyen, M.D.	Emergency Medicine	Royal Oak
Danielle Nolan, M.D.	Pediatrics: Neurology	Royal Oak
Mariana Petrozzi, M.D.	Pulmonary Medicine: Critical Care	Royal Oak
Krishna Putchakayala, M.D.	Surgery: Transplant	Royal Oak
Alexandra Shaw, M.D.	Pediatrics: Neurology	Royal Oak
William Acker, M.D.	Orthopedic Surgery: General	Taylor
Jose Mendez, M.D.	Physiatry (Physical Medicine and Rehabilitation)	Taylor
Jonathan Serman, M.D.	Family Medicine (without OB)	Taylor
Abby Navratil, M.D.	Surgery: General	Trenton
Ayesha Arrine, M.D.	Emergency Medicine	Troy
Jill Gadzinski, M.D.	OB/GYN: Gynecological Oncology	Troy
Kuei Lee, M.D., Ph.D.	Radiation Oncology	Troy
Erwin Patalinghug, M.D.	Family Medicine (with OB)	Troy
Kyle McKinney, D.O.	Family Medicine (without OB)	Wayne